

Russell Taylors

E-WARRANTY



SCAN HERE

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USER MANUAL

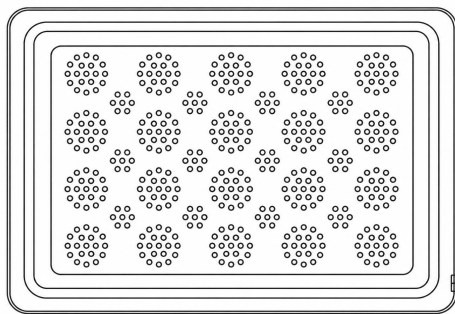
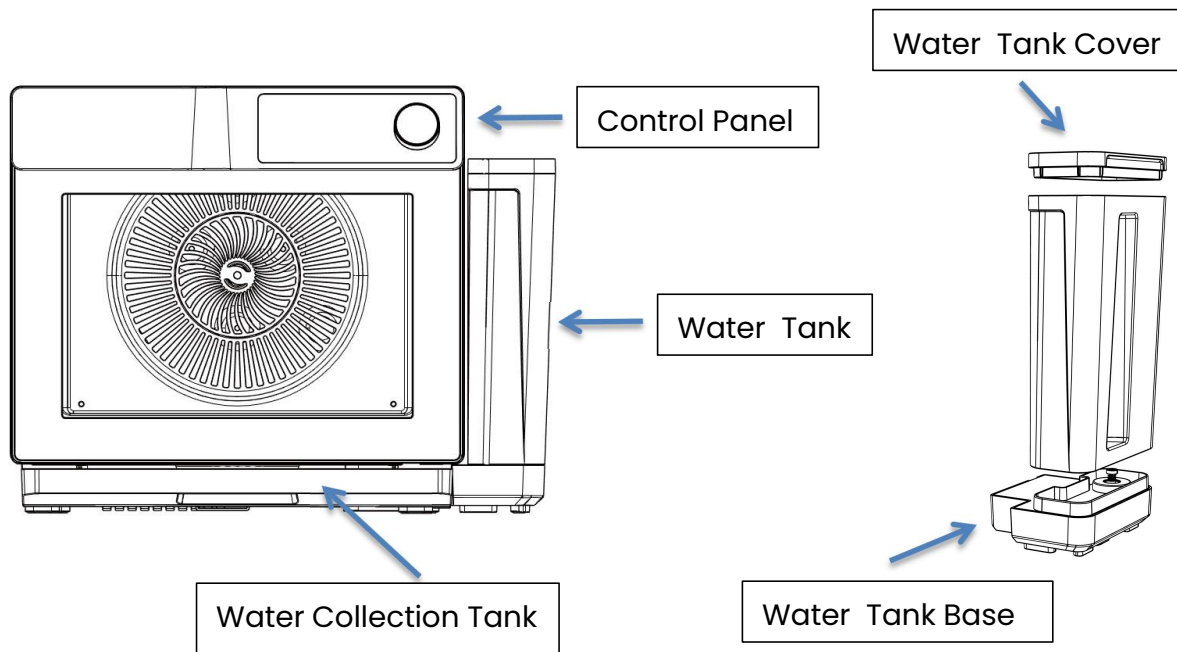
STEAM AIR FRYER OVEN OS20



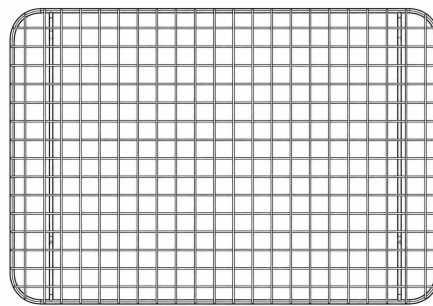
Important Safety Instructions

- This product is intended for household cooking only. Do not use it for commercial purposes or for any purpose other than cooking.
- Children must not operate this product. Keep the appliance out of reach of children.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or a lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure they do not play with the appliance.
- Do not place objects on top of the product during operation to prevent fire hazards.
- Do not place paper, plastic, wooden skewers, or other flammable or non-heat-resistant materials inside the product.
- Do not heat sealed containers inside the product, as they may explode.
- Do not pull the power cord when unplugging the appliance.
- Do not immerse the power cord, plug, or appliance in water or other liquids.
- Unplug the appliance after use or when it will not be used for an extended period.
- If the power cord is damaged, it must be replaced by the manufacturer or a qualified technician.
- Caution: Surfaces may become extremely hot during and after operation.

Product Introduction



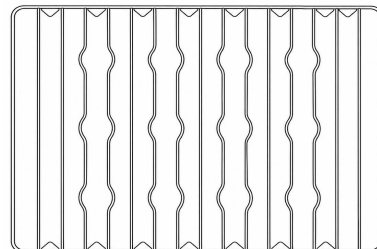
Steaming Tray



Wire Rack

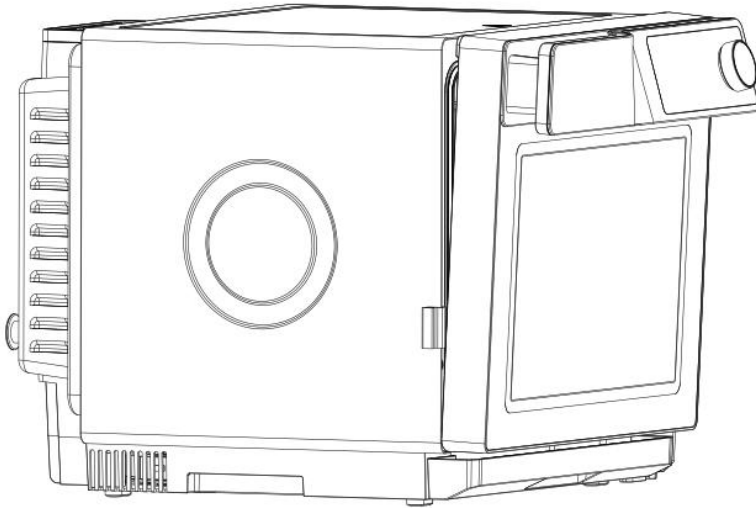


Baking Tray



Grill Rack

Door Clip Accessory (For Dehydration Mode Only)



1. Open the oven door and hang the hinge in the middle position on the side of the oven.
2. When closing the oven door, align the door inward so the hinge clips into place. Make sure the magnetic strip is on the outside.

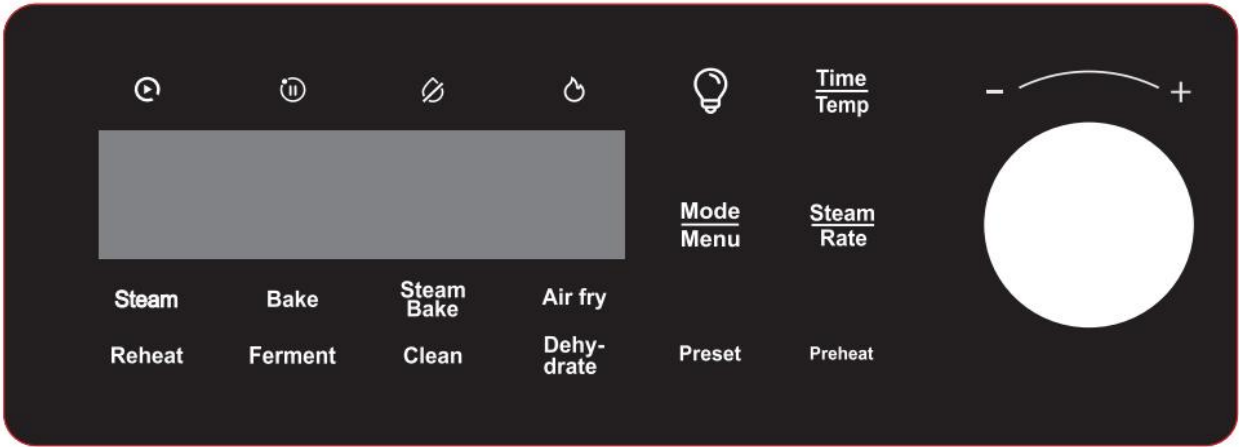
Installation Instructions

- Place the product on a heat-resistant surface.
- Maintain at least 10 cm of clearance on the left, right, and rear sides, and at least 30 cm above the product.
- Do not use the product outdoors.
- Keep the product away from flammable materials and heat sources.
- Ensure adequate ventilation during operation.

Cookware Selection

Container Type	Steam/Reheat	Bake, Roast & Air Fryer
Heat Resistant Glass Container	Usable	Not usable
Heat Resistant Plastic Container	Not usable	Not usable
Heat-Resistant Ceramic	Usable	Usable
Wood, Bamboo & Paper Products	Only heat treated wood or bamboo containers are usable	Processed paper containers can be used below 230°C
Aluminum Foil	Usable	Usable

Control Panel



Operation Name	Description	Operation Name	Description
 Operation Indicator	Lights up when the appliance is operating.	 Pause Indicator	Lights up when the appliance is paused.
 Water Shortage Indicator	Lights up when the water tank is empty during a steam function	 Preheat Indicator	Lights up during preheating. Applicable to functions that require preheating
 Steam Indicator	Lights up when steam is being released.	 Steam Rate Indicator	Indicates the three steam levels available.

Function Keys	Description
Confirm/Start/Stop	1. Press the key to turn on the oven. 2. Press the key to start the selected menu function. Press it again to pause. 3. Press and hold to stop operation and return back to the function menu. 4. Press and hold while in the function menu to return the oven to standby mode.

Oven Light	Press to turn the oven light on/off
Time/Temp	Press the key to swap between time and temperature adjustment. Turn the knob to adjust.
Function/Menu	Press this key to enter the steam mode (default setting). Turn the knob to scroll through the available functions : Steam, Bake, Roast, Air Fryer, Reheat, Ferment, Self Clean & Dehydrate. Press and hold the key to enter the built-in recipe menu. Built-in recipes range from H001-H158, totalling 158 recipes.
Steam	This function allows you to adjust the steam levels between I,II and III. The bake function allows a one-touch steam injection. Pressing this key will release a burst of steam. Other functions do not support this feature.
Delay Start	The delay start feature is only available in Steam, Bake and Roast modes. The delay time ranges from 1 minute to 12 hours. Press the delay start key, use the knob to adjust the time as needed, and press the key again to set the time.

Preheat	Preheat is only available for Steam, Bake and Roast functions. When the set preheat temperature has been reached, the appliance beeps to remind the user to add food into the oven. Press the key again to cancel preheating.
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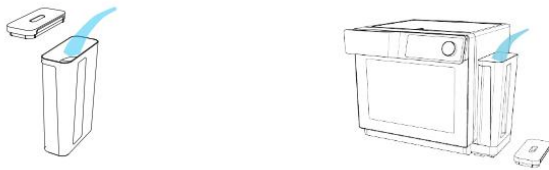
Menu Description

Function	Heating Method	Temperature	Temp. Range	Default Time	Adjustable Range
Steam	Steam Heating	100°C	60-150°C	30 Mins	1 Mins - 2 Hours
Bake	Convection + Steam	150°C	60-230°C	30 Mins	1 Mins - 2 Hours
Steam Bake	Convection + Steam	160°C	60-230°C	30 Mins	1 Mins - 2 Hours
Air Fry	Convection	180°C	60-230°C	20 Mins	1 Mins - 1 Hours
Reheat	Steam	100°C	100-150°C	10 Mins	1 Mins - 1 Hours
Ferment	Convection	35°C	30-45°C	60 Mins	1 Mins - 12 Hours
Clean	Steam	100°C	100°C	15 Mins	15 Mins - 30 Mins
Dehydrate	Convection	75°C	30-125°C	60 Mins	1 Mins - 12 Hours

Basic Operation:

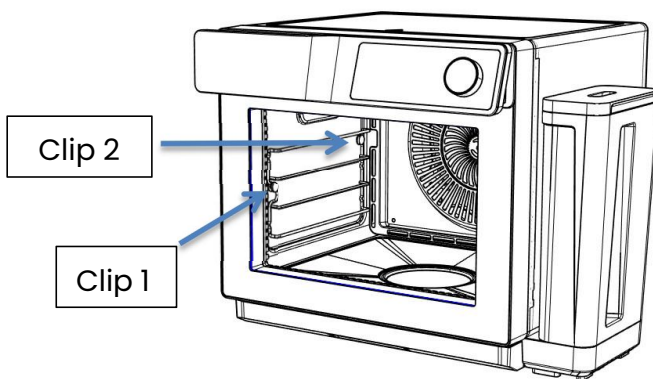
1. Press the [Confirm/Start/Stop] key to power on.
2. Select the desired function using the [Function/Menu] key.
3. Adjust the temperature and time using the [Time/Temp] key and control knob.
4. Press [Confirm/Start/Stop] to begin operation.
5. Press and hold [Confirm/Start/Stop] to stop the operation and return to standby mode.

Water Tank Installation:



1. Open the water tank cover and fill it with purified water.
2. Align the water tank with the water inlet and push it firmly into place.
3. Empty and clean the water tank and drip tray after each use.

Installation & Removal of Side Rack



Side Rack Removal :

1. Hold the side rack and gently push it diagonally upward to the right to remove it.
2. Clean the side rack.

Side Rack Installation :

1. Insert the rack into Clip 2 first, then gently push until it snaps into Clip 1 securely.

Troubleshooting

Problem	Possible Cause	Solution
Display not lit	Power cord damaged	Contact customer service for repair
	Appliance not connected to power	Reconnect power
Abormal display	Error code shown	Contact customer service for repair
Water/Steam leaking	Door not closed properly	Check if the door is closed properly
	Silicone door seal damaged	Contact customer service for repair
Oven light not working	Oven light is damaged	Contact customer service for repair
Fan malfunction	Fan motor damaged	Contact customer service for repair
	Main control board faulty	Contact customer service for repair
Key malfunction	Control panel faulty	Contact customer service for repair
	PCB damaged	Contact customer service for repair
No steam	Evaporator tray damaged	Contact customer service for repair

Water shortage light on	Water tank empty	Refill the water tank
	Water tank not properly installed	Reinstall the water tank
	Water tank installed but water shortage icon still showed	Run the appliance for 15-30 seconds to allow water to fill the pipes. If the issue remains, contact customer service for repairs.
Loud noise during operation	Water tank is empty. The noise is coming from the pump running dry.	Add water into the tank.

Error Codes

If any of the below error codes appear on the display, please contact the service centre for inspection and repairs :

Error Code	Possible Cause
ER1	Top sensor open circuit
ER2	Top sensor short circuit
ER3	NTC open circuit
ER4	NTC short circuit
ER5	NTC open circuit
ER6	NTC short circuit

E2	Communication Fault
Add Add	Water shortage alert. Add water to the water tank.

Cooking Tips

- Cooking time may vary depending on the type and quantity of food.
- Frozen food may require a longer cooking time.
- Steam on the door glass during cooking is normal.
- Do not remove food during operation unless necessary.

Cleaning and Maintenance

- Allow the appliance to cool completely before cleaning.
- Do not use abrasive cleaners, metal brushes, or sharp objects.
- Wipe the cavity with a soft, damp cloth after each use.
- Frequently clean the silicone door seal.
- Do not use corrosive cleaning agents.
- Descale the evaporator system regularly using citric acid or white vinegar diluted with water.

Descaling Function

1. Fill the water tank with a descaling agent, add water to the descaling mark and shake to dissolve the agent with the water. Place the water tank into the base.
2. Turn on the appliance and press the Confirm/Start/Stop button, followed by the Function Menu key and select Clean mode.
3. Press and hold the temperature and time key for 5 seconds, releasing the button when the display shows A02.
4. Press the Confirm/Start/Stop key to begin. The clean indicator lights up and the timer begins to count down.

5. When the program prompts "Add" on the screen, clear the water tank and add clean water, then press Confirm/Start/Stop to continue the program.
6. After the program is completed, use an absorbent sponge to dry the accumulated water in the cavity and wipe it dry with a damp cloth.